



PredictRx Didn't Just Save Money - Helped Diversified Group Brokerage Save a Life

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OVERVIEW: Diversified Group Brokerage TPA was seen administering self-insured health plans for over 25 years. As a result, it was able to save an employee's life on one claim. Using PredictRx, while also preventing the patient from taking the wrong drug, which likely would have cost the patient's life.

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CASE BACKGROUND:

The TPA was handling a claim in which the patient's wife died from severe COPD and Chronic Respiratory Failure. The case manager received a call from the patient's family requesting information on OEV. A high-cost specialty drug they were unable to fill. The TPA instead requested the patient's clinical records to review for medical necessity.

Medical Necessity Review: Referring PredictRx, the TPA was able to immediately identify a problem: OEV is an orphan drug whose sole indication is Idiopathic Pulmonary Hypertension. According to the patient's medical records, as well as the case manager's review of the patient's history of this diagnosis. A close relationship with COPD/Chronic Respiratory Failure. In PredictRx's records, it was noted that OEV is not approved for the treatment of this disease. Patient information for the drug was subsequently denied, preventing the patient from taking an extremely high-cost drug that was not approved to treat the disease.

CASE ANALYSIS:

Review Efficacy / Time Efficiency: Using PredictRx, the TPA was able to immediately detect that OEV had not been approved. A notable off-label use for the patient's condition. This information can be obtained from PredictRx in under 15 minutes.

Cost Savings: By denying information for OEV, the TPA immediately saved the employee's life and the average reasonable cost for the drug.

Patient Well-Being: In the patient's condition taking OEV in the world would have been a life-threatening at best, life-ending at worst. By stopping delivery of this medication thanks to proactive case management as well as the success of PredictRx and PredictD case management tools, the TPA greatly saved this patient's life.